# **Temenos Learning Community**

TLC Classroom, the solution for Instructor-Led Product Training for Temenos products.



## TLC Classroom & Training Needs Analysis (TNA)

TLC Classroom is one of three training products available through the Temenos Learning Community (TLC Classroom, TLC Online & TLC Engine) and is traditional Instructor-Led training with classroom sessions delivered either in-person at your location, or virtually via online conferencing.

Led by an experienced Temenos trainer, TLC's structured training covers hundreds of product-related topics such as Core Banking, Payments, and Digital Front Office, which are designed to keep you up to date on the latest product features & enhancements from Temenos. This is an ideal option for Induction-level training for new team members as well as for targeting a specific user Role for more advanced courses. We can even customize TLC's standard curriculums to accommodate your team's specific needs. Additionally, TLC training will help you gain the prerequisite product knowledge to obtain Temenos Certification.

#### Training Needs Analysis (TNA).

As a pre-cursor to Classroom training, TLC offers a consulting service called a "Training Needs Analysis" to help your organization identify specific knowledge & skill gaps and to recommend a customized client training strategy. This gap analysis centers on the individual roles and responsibilities of your implementation team and provides a roadmap for the immediate training for your project and continuous training for new and advanced future users.

### **Benefits of TLC Classroom**

Over 700 Temenos training courses available covering Core Banking, Wealth and Temenos UXP.



#### Structured Approach

TLC Classroom training offers limited seating to ensure a high teacher-to-student ratio. Plus, training topics are broken down into manageable components in a structured environment to support the Learner's progression in mastering a topic.

#### Personalized & Interactive

By design, TLC Classroom is delivered out-ofthe-box to ensure all relevant topics are covered, however, with advance planning, a more tailored curriculum can be developed to address specific needs. With either option, an experienced Temenos trainer is leading the sessions who delivers a more personalized, interactive conversation and Q&A.



#### Hands-on Approach

TLC Classroom sessions include practice exercises through the use of a limited VDI environment. This permits the Learner to listen, see, and apply what is being presented by the instructor. Plus, an "End of Course Document" is provided to each Learner as a summary of the topics covered in the sessions.

### Temenos Learning Community Product Training

# Unlock the power of Temenos expertise with TLC's monthly Public Courses.

Whether you're a seasoned professional or just starting your journey, a Techie or a Business Analyst, interested in Transact or Temenos Digital, everyone is welcomed to select from our monthly list of Public Courses....and no membership is needed, just your curiosity.

So, elevate your career - join us and thrive!



Search our Training Calendar on TLC Online or Scan this bar code.

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#### For enquiries, e mail us at TLCSupport@temenos.com

Note: TLC Public Courses are separate from the self -directed online courses available to members of TLC Online. These virtual classroom sessions are on a rotating, pay -per course basis.



