



The partner of **YOUR** digital transformation.

## MozalK for Finance

**MozalK** is an ultra-secure and integrated web platform, designed to support the digital transition of Financial Institutions, in accordance with the compliance required by the Regulatory Organization. As a plug & play Reporting & Workflow Solution, fully integrated to the Temenos product suite, MozalK is specialized in Document Management & Business Process Automation.

From the **Digital Client Onboarding**, through any kind of **Business Workflows** to the generation of **Client Reporting**, MozalK offers a wide range of services to provide banks with a full front-to-back end solution.

BATCH PROCESSING  
DUE DILIGENCE PROCESS  
CLIENT COMMUNICATION **SMART WORKFLOWS**  
PRODUCTIVITY DIGITALIZATION  
DIGITAL ONBOARDING NEW SERVICES  
**CLIENT REPORTING** INTUITIVE TOOLS  
COMPLIANCE  
DATA CENTRALIZATION



### Digital Client Onboarding

Client onboarding is the first step of the customer journey into your business.

By automating your process and building smart onboarding, you will enhance your client online experience and then expand your customer portfolio.



### Collaborative Platform

Ease your communication with your partners and collaborators by centralizing and sharing all your business information, editing and signing documents across an ultra-secure digital workspace accessible for all staff with specific access rights.



### Compliance & Risk management

Organize your own due diligence, KYC/AML and MiFID procedures according to compliance rules.

Manage the risk profiling of your clients with a dynamic scoring solution and control operations with a 4, 6 or 8-eyes principle of validation. Be also compliant with FATCA and CRS regulations.



### Contractual Documents Automation

The contracting process is time-consuming, especially when different departments are involved. Ease your process by generating automatically, in a few minutes, contractual documents, according to predefined variables and conditional questions. This will considerably reduce the risk of error.





### Client Reporting

Every client appreciates to be informed, especially when it concerns their investment. Mozalk provides an end-to-end solution that also supports client reporting processes.

With Mozalk, optimize all the production chain by automating the document process from the aggregation of different types of data (from multiple systems) to the mass production and distribution of client reporting.



### Customer Portal

Give your clients a personal space where they can request all information they need to follow their financial situation. They will have access to a customizable dashboard with dynamic widgets, having at the same time a completely personalized user experience.



### Document Management

Create, edit, share, sign (with an eIDAS compliant e-signature) and archive legal documents, together with the associated certified audit trail, in a few seconds, and then create every document you need, such as account statement, portfolio reports, factsheet, account opening contract, or any other document requested.

Create as many Microsoft Word® templates as needed and integrate them into the platform, building a solid foundation for future automatic document generation.



### Specific User Dashboards

Every job has its tricks and tips, that is why it is more comfortable to have your personal user dashboards with your favorite widgets. Make available all pertinent information required to manage your own activity: monitoring dashboards, favorite dossiers, missing or expired documents, financial statements, last reports, KPIs, etc.



### Business Process Automation

Automate all the business workflows identified by the bank, from data acquisition to automatic generation and signing of contractual documents with an eIDAS compliant e-signature. Digitalize and automate all stages of procedures.



### Customizable E-forms & E-questionnaires

Create and personalize e-forms and e-questionnaires in minutes for collecting information, creating marketing campaigns or surveys.

You can also inform your clients about new regulations, collect the data requested, analyze it and feed your customer database in any IT system.

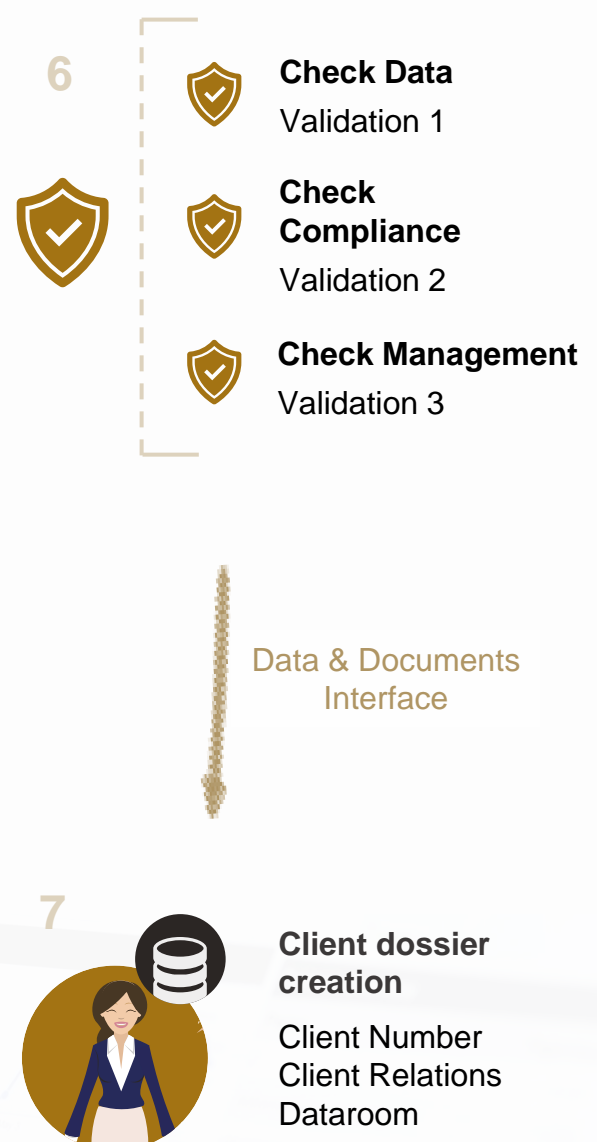
The solution also offers a full range of options such as a scoring system or e-signatures solution, from basic to advanced e-signature (eIDAS compliant).

### USE CASE | CLIENT ONBOARDING

#### ONBOARDING INTERFACE



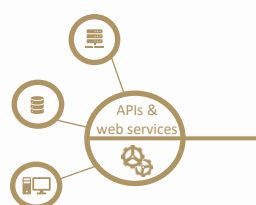
#### MOZAIK



Data & Documents  
Interface

# Mozalk

## Ecosystem



**Temenos  
Transact**  
(or other  
3<sup>rd</sup>-Party  
Interfaces)



**D**igital Client  
Onboarding  
**E**-signature  
(eIDAS compliant)  
**C**ustomer Portal  
**T**wo-factor  
Authentication  
**S**pecific User  
Dashboard  
**A**lerts & Notifications

**FRONT**



**C**lient Reporting  
**C**ompliance  
**S**pecific User  
Dashboard  
**D**ocument Management  
System  
**A**utomatic Due  
Diligence Process  
**C**lient & Counterparty  
Data

**MIDDLE**



**S**pecific User  
Dashboard  
**R**ead-time  
Synchronization  
**S**cheduling Tool  
**B**atch Processing  
**W**orkflow  
Management

**BACK**

**C**loud-ready

**S**aaS or on-premise

**M**ulti-lingual platform

**F**lexible

**S**calable

**360°** overview

**C**lient-oriented

**D**igital workspace

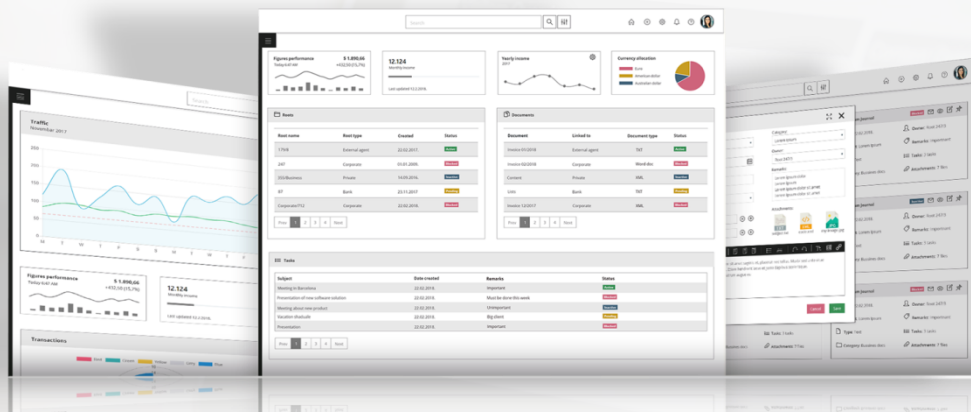
**O**pen system through APIs

### MAKE THE DIFFERENCE FOR YOUR CLIENTS

- Facilitate** and **secure** the exchange of information.
- Offer** value-added services with customizable customer portal.
- Simplify** the decision and validation processes.
- Ease** their account opening.
- Digitalize** and **strengthen** their customer experience.

### SIMPLIFY YOUR KEY OPERATIONS AND INCREASE YOUR PRODUCTIVITY

- Get full control** over your business through a cost-effective front-to-end solution.
- Speed-up** your go-to-market with new products.
- Enhance** your operational efficiency by **creating** your own proper business rules.
- Expand** your customer portfolio by **simplifying** your client acquisition process.
- Meet** due diligence requirements on time.
- Digitalize** your procedures and key administrative operations.
- Automate** and **personalize** your business processes.







## Contact

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