Financial Results & Business Update

Quarter and year ended 31 December 2010

16 February 2011















Disclaimer



Any remarks that we may make about future expectations, plans and prospects for the company constitute forward-looking statements. Actual results may differ materially from those indicated by these forward-looking statements as a result of various factors. In particular, the forward-looking financial information provided by the company in this conference call represents the company's estimates as of 16 February 2011. We anticipate that subsequent events and developments will cause the company's estimates to change. However, while the company may elect to update this forward-looking financial information at some point in the future, the company specifically disclaims any obligation to do so. This forwardlooking information should not be relied upon as representing the company's estimates of its future financial performance as of any date subsequent to 16 February 2011.

Agenda



| Introduction | Sarah Bowman | Investor Relations |
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| Strategy and Business update | Andreas Andreades | CEO |
| Financial update | David Arnott | CFO |
| Acquisition Update | Max Chuard | Director, M&A and IR |
| Outlook and Summary | Andreas Andreades | CEO |
| Q&A | | |

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Highlights from FY and Q4 2010



Excellent Q4 and full year results

| USDm | Q4 2010 | FY 2010 | FY Objective | | |
|----------------------|---------|---------------------|--------------------|--------------|----------------|
| Licence Revenue | 60.9m | 160.1 (+19% LfL) | 161m (+15% LfL) | √ | |
| Total Revenues | 149.8m | 448.0m | 451-461m | | Lower services |
| Adjusted EBIT | 53.8m | 113.7m | 110-115m | ✓ | |
| Adjusted EBIT growth | 26% | 25% | | ✓ | |
| EBITDA Conversion | 212% | 111% | 100% | √ | |
| Tax Rate | 0% | 0% | 0% | \checkmark | |

2010 Strategic review



| Strategi | ic O | hied | evity e |
|----------|------|------|----------|
| Otrategi | | DIC | <u> </u> |

Grow the partner network

Product extensions to enhance growth

Stand-alone services

Execute on M&A strategy

Strengthen balance sheet

Achievement

Added Capgemini & further local partners Partners now bring 6% of licence revenue

15% of total licence revenues

Support expansion of partner program

Integrated Viveo; acquired Odyssey & FE Mobile

Refinancing and call of convertible

Overview of FY sales



Core sales robust

- → 46 new core banking customers in 2010 vs 43 in 2009
- → Tier 1 customers continue to be strong in the mix
- → Pipeline continues to grow sequentially and fully supports our outlook

Revenue synergies from acquisitions are materialising

- → 4 V-Bank replacements, showing rapid uptake by Viveo customer base in first year after acquisition
- → 4 IBIS replacements with significant further pipeline for 2011

Partner strategy delivering incremental revenues

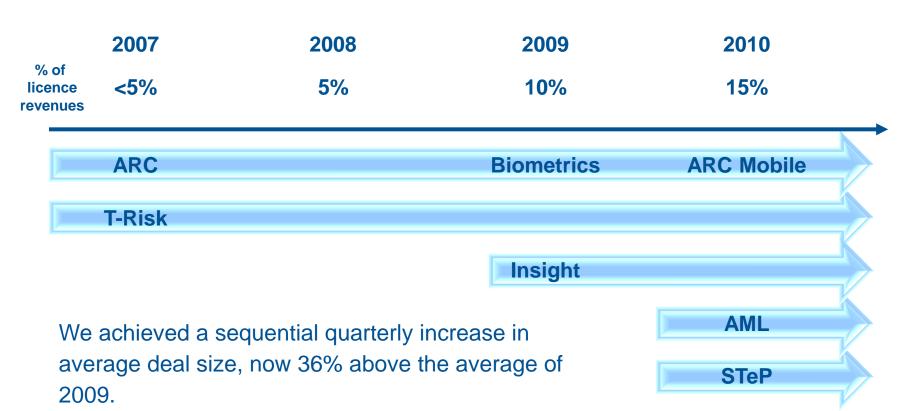
→ 6% of total licence revenues sourced by partners representing 7 percentage points of growth

We believe that the market grew 5% in 2010 and estimate that Temenos gained 4 percentage points of market share including acquisitions

Update on product extension sales



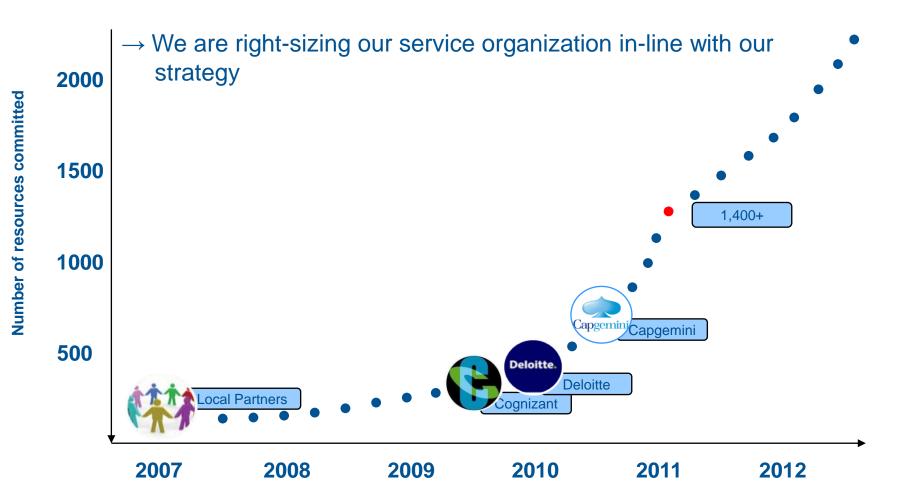
Product extensions account for 15% of total licence revenues in 2010



Number of partner resources committed



- → Partner assumption of service activities is a key to our growth strategy
- → We have improved visibility over committed partner resources



Update on partners



Cognizant

Full utilization for 350+ resources

Deloitte

Expanding geographical scope of partnership

Capgemini

 Have set up competency centers in China and India. 300+ trained resources. Rolling out testing workshops

Microsoft

- 30 leads over the year
- Banks up to 6m accounts implementing on the Microsoft platform
- 1/3 of new business running on SQL server
- Launched T24 into the cloud on the Windows Azure platform

Oracle

Benchmark testing on Exadata platform shows strong scalability

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Income statement highlights



| | Q4 2010 | Q4 2009 | y-o-y | FY 2010 | FY 2009 | у-о-у 🛆 |
|------------------|---------|---------|-------|---------|---------|---------|
| | (USDm) | (USDm) | | (USDm) | (USDm) | |
| | | | | | | |
| Licence revenues | 60.9 | 44.0 | 38% | 160.1 | 126.0 | 27% |
| | | | | | | |
| Total revenues | 149.8 | 118.6 | 26% | 448.0 | 370.3 | 21% |
| | | | | | | |
| Adj. EBIT | 53.8 | 42.7 | 26% | 113.7 | 91.3 | 25% |
| Adjusted EPS* | 0.68 | 0.58 | 17% | 1.47 | 1.23 | 20% |
| Adjusted El O | 0.00 | 0.56 | 1770 | 17/ | 1.23 | 20% |
| | | | | | | |

^{*} in USD; see appendix for reconciliation

Financial statement highlights

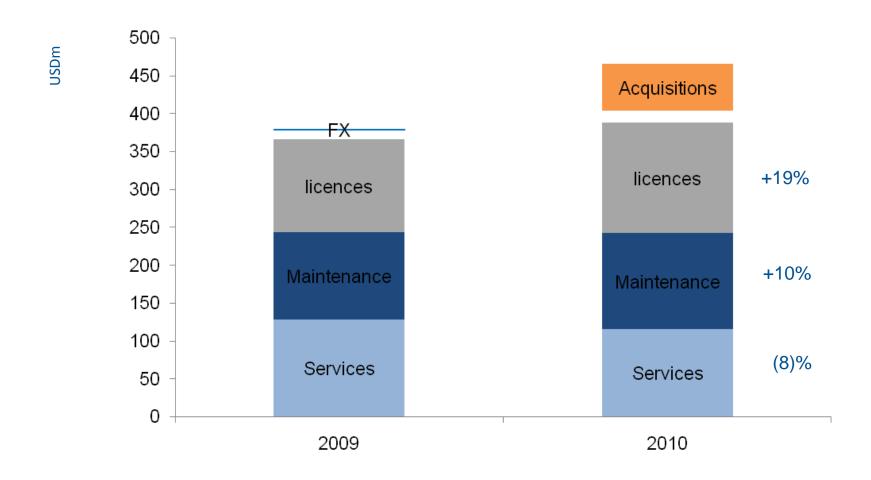


| in USDm | Q4 10 | Q4 09 | Δ | FY 10 | FY 09 | Δ |
|-----------------------|---------|--------|---------|---------|---------|------------|
| | 00.0 | 4.4.0 | | 400.4 | 100.0 | 2 |
| Licences | 60.9 | 44.0 | 38% | 160.1 | 126.0 | 27% |
| Maintenance | 47.7 | 31.6 | 51% | 154.8 | 117.1 | 32% |
| Services | 41.2 | 43.0 | (4)% | 133.1 | 127.2 | 5% |
| Total Revenue | 149.8 | 118.6 | 26% | 448.0 | 370.3 | 21% |
| Total operating costs | (112.4) | (78.0) | 44% | (374.3) | (290.1) | 29% |
| Adj. EBIT | 53.8 | 42.7 | 26% | 113.7 | 91.3 | 25% |
| | 000/ | 0.007 | (01 | 050/ | 050/ | 7.11 |
| Margin | 36% | 36% | (3bps) | 25% | 25% | (74bps) |
| Adj. EBITDA | 60.1 | 48.7 | 23% | 138.7 | 113.4 | 22% |
| Margin | 40% | 41% | (90bps) | 31% | 31% | 36bps |
| | | | | | | |
| Op. Cashflow | 102.6 | 57.5 | 78% | 125.8 | 117.9 | 7 % |
| % of EBITDA | 212%) | 118% | | 111% | 107% | |
| | | | | | | |

FY like-for-like revenues



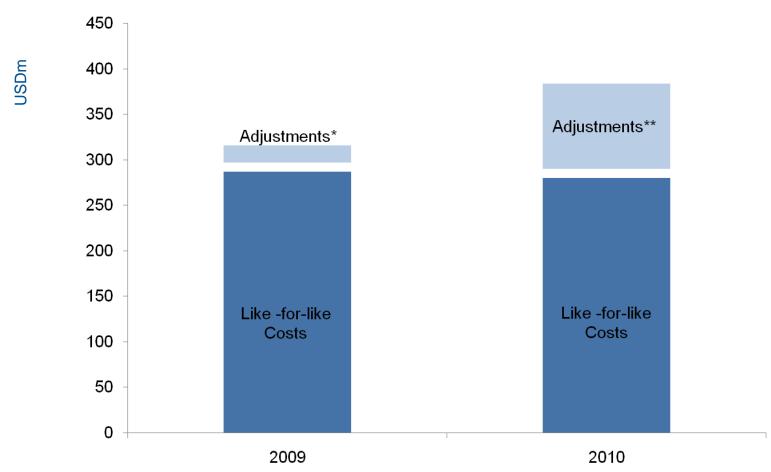
Like-for-like total revenue +7%...



FY like-for-like costs







^{*}Excludes FX, restructuring and amortization of acquired intangibles

^{**} Excludes restructuring, Viveo & Odyssey stand alone costs and amortization of acquired intangibles



Strong improvement in product margin driving overall margin growth

| Adj. Margin | FY 2009 | FY 2010 | Bps △ |
|-------------|---------|---------|--------|
| Product | 28.3% | 34.9% | 660 |
| Service | 17.5% | 2.9% | (1460) |
| EBIT | 24.6% | 25.4% | 80 |

Income statement



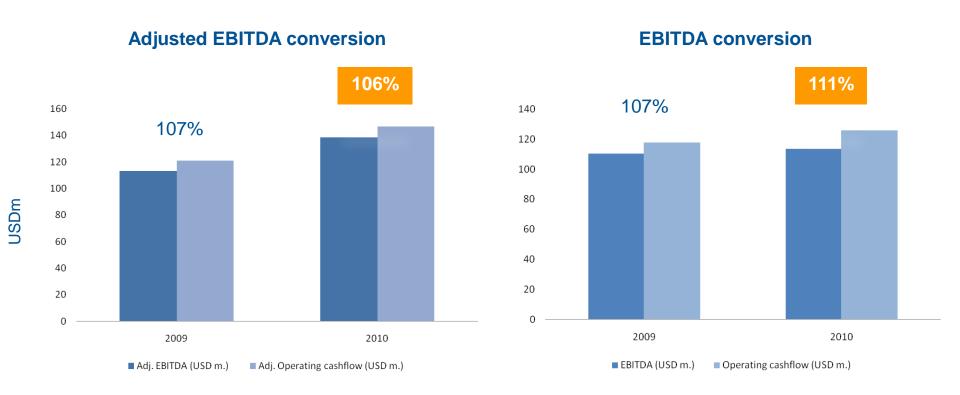
| | Q4 2010 (USDm) | Q4 2009 (USDm) | y-o-y | FY 2010 (USDm) | FY 2009 (USDm) | y-o-y <i>△</i> |
|---------------------|-------------------|-------------------|--------|-------------------|-------------------|----------------|
| Adjusted EBIT | 53.8 | 42.7 | 26% | 113.7 | 91.3 | 25% |
| Net finance charge* | (6.1) | (2.0) | (202)% | (13.0) | (7.7) | (69)% |
| FX (loss)/gain | 0.5 | 0.1 | 400bps | 1.1 | (3.7) | n/a |
| Tax | (0.0) | (0.1) | n/a | (0.4) | (0.3) | n/a |
| Adjusted Net Profit | 48.2 | 40.6 | 19% | 101.4 | 79.6 | 27% |
| Adjusted EPS** | 0.68 | 0.58 | 17% | 1.47 | 1.23 | 20% |

^{*} USD 2.6m one off costs from Odyssey and debt facility

^{**} USD per share; see appendix for reconciliation



Guidance of 100% EBITDA conversion* for FY 2010 exceeded



^{*} EBITDA conversion = operating cashflow/EBITDA as a percentage.
EBITDA is adjusted for the restructuring charge and adjusted cash flow is adjusted for the cash portion of the restructuring charge

Balance sheet – debt and financing



| | FY 2010 (USDm) | Comments |
|--------------------|-------------------|---------------------------------------|
| Credit facilities | 181.4 | USD 350m facility, due in 2014 |
| Other | 1.2 | |
| TOTAL DEBT | 182.6 | |
| CASH | 169.5 | Held in ST deposits & treasury shares |
| NET DEBT | 13.1 | |
| Net Debt to EBITDA | 0.1x | Better than expectation of 0.2x |
| | | |

Very low leverage despite two recent, major acquisitions.

Convertible bond



CHF 132.25m Convertible bond called

- → Bond converted 100% into shares
- → Approx. 7.3m shares issued as per year end 2010
- → Shares will be fully registered by end of February 2011

Key benefits

- → Lowers net indebtedness
- → Removes potential refinancing risk and FX risk
- → Simplifies capital structure and EPS calculation
- → Saves cash coupon payment of ca. USD 2m annually

Restructuring of services



Transition to new business model

- Partners are taking a greater load of service business
- Extended use of model bank
- Smaller, yet higher skilled internal team
- Services declined from 34% of total revenues to under 30% in 1 year
- This has allowed us to reduce our headcount.
- Q4 restructuring charge of USD 4m
- Expected restructuring charge of a similar amount in 2011
- We believe services margins will be around 5-10% in 2011

Medium term expectations

- Services to remain within the range of 25-30% of total revenues
- Service margins of 10-15%

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Viveo update



In our first year of integration...

Faster than expected uptake of T24

- → 4 migrations from V-Bank in our first year post acquisition
- → Expect a continuation of this trend

Viveo revenues are now fully integrated into T24

- → AML & STeP fully integrated into T24 sales
- → Pipeline of deals strong

Restructuring essentially complete

→ We brought Viveo margins in line with group margins by YE 2010

Odyssey update



Integration progressing in advance of expectations

Launched our Private Wealth Management division

- → Brings focus; dedicated, sales, pre-sales and delivery team
- → Critical mass; largest, dedicated PWM software provider globally
- → Confirm position as PWM market leader
- → PWM currently fastest growing of all core banking verticals

Product roadmap on target

- → Can address all tiers with integrated, front-to-back solution
- → Market reaction positive, clients supportive

Integration and strategy

- → Accelerated integration begun in Q4 2010
- → Expect to bring Odyssey to group margins by YE 2011(12 months ahead of initial plan)

Acquisition update



We continue to screen potential candidates...

- → Our acquisition expertise and integration track record are sound
- → We have the internal capacity to manage further acquisitions
- → Environment continues to present interesting opportunities
- → Temenos balance sheet is very strong

...and maintain our adherence to strict acquisition criteria

- → Acquisitions must be accretive within the first 12 months
- → Geographic expansion into markets where underrepresented
- → Increase market penetration through purchasing customer bases
- → Access to complimentary products
- → Aim to leverage global sales organization, market leadership and R&D investment in leading product set.

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Summary and value proposition going into 2011



We have achieved our goals in 2010...

✓ Strategic and financial objectives achieved

...and are in a position to extend further our market lead in 2011

- → We enter the year with a strong pipeline and good momentum
- → Our product set is broad, differentiated and enjoys the highest R&D in the industry
- → Product extensions increase our reach
- → Our partner programme progresses ahead of plan
- → Our acquisitions are accretive and extend our market share
- → We have a very efficient capital structure



Our market



2010 was the first year of the recovery...

- → Stable deal volume and few megadeals in the overall market
- → Equates to relatively slow growth we estimate around 5%

... but we predict stronger growth in 2011...

Based on analyst commentary...

Gartner



- uptick in demand for core banking revitalization is undeniable* ••
- Aite Group forecasts that approximately 700 financial institutions worldwide will replace their core solutions during 2011** ***

... and clearer understanding of value delivered and strategic need.

- Modern core banking essential for banks to deliver sustainable growth
 - → Scalability, STP, product innovation in emerging markets
 - → Efficiency, sustainable funding, regulation and improved service in developed world
- 76% of the World's fastest growing banks run modern systems***

^{*} Gartner Inc., Magic Quadrant for International Retail Core Banking, September 2010

^{**} Aite Group, Evaluating the Vendors of Global Core Banking systems, October 2010

^{***}Source: The Banker top 1000 banks 2010; IBS BOSS guide; Temenos customer list



| Key Performance Indicator | Outlook | Implied range |
|------------------------------------|---------|-------------------|
| L-f-L Licence Revenue* | 15-20% | USD 197-205m |
| Total Revenue** | 22-26% | USD 546-564m |
| Adj. EBIT margin | 26-27% | |
| EBIT margin | 20-21% | |
| EBITDA Conversion into CF from Ops | 100% | |
| Tax Rates | 8-10% | Cash tax to be 5% |

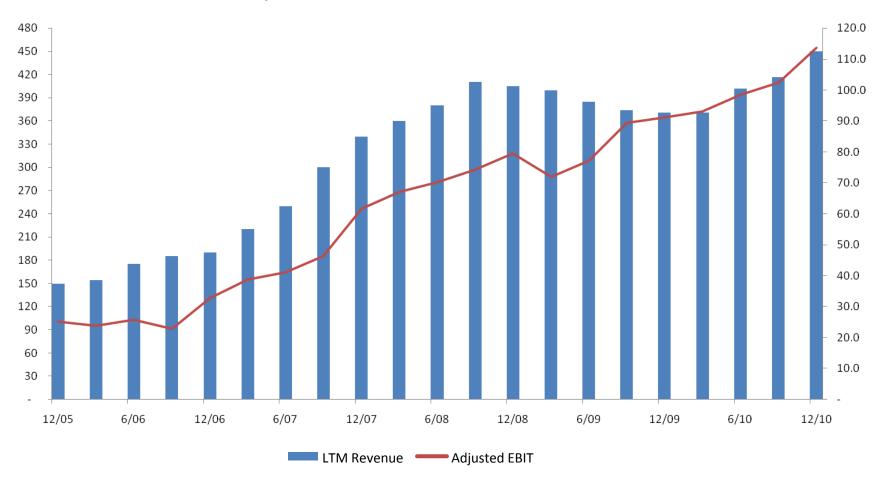
^{*} Base adjusted for Odyssey contribution and constant currencies. See Slide 37 in the appendix for reconciliation

^{**}Stated at constant currencies. See average 2010 FX rates on slide 37 in the appendix for reconciliation



LTM revenues and adj. EBIT since Q4 2005 (USDm)

Adjusted EBIT CAGR of 35%



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Appendices















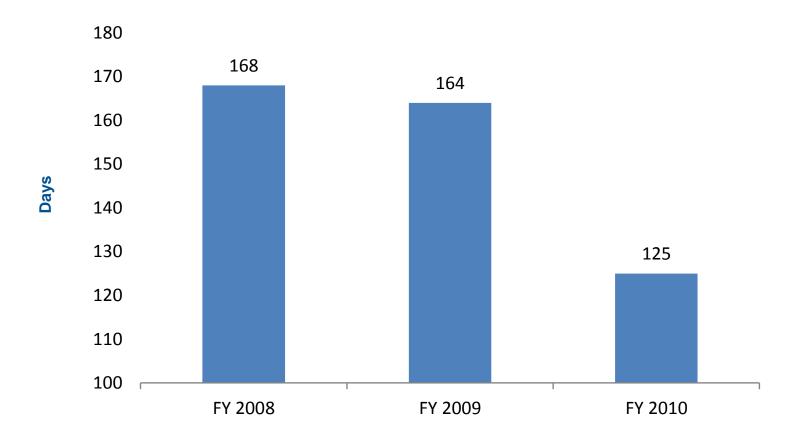
Adjusted EPS reconciliation



| | Q4 2010 | Q4 2009 | FY 2010 | FY 2009 |
|--|---------|---------|---------|---------|
| | (USDm) | (USDm) | (USDm) | (USDm) |
| Net Earnings | 31.7 | 38.6 | 61.4 | 68.6 |
| Amortisation of acquired intangible assets | 4.7 | 1.9 | 14.9 | 8.1 |
| Bond Interest | 1.6 | 1.5 | 6.0 | 5.6 |
| Restructuring | 11.8 | 0.0 | 25.1 | 3.0 |
| Earnings for adj. EPS | 49.8 | 42.0 | 107.4 | 85.3 |
| Number of dilutive shares | 73.6 | 71.9 | 73.2 | 69.5 |
| Adjusted EPS | 0.68 | 0.58 | 1.47 | 1.23 |

DSOs trend

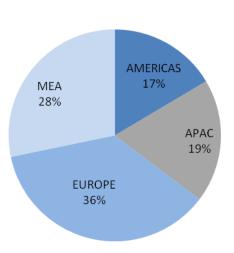




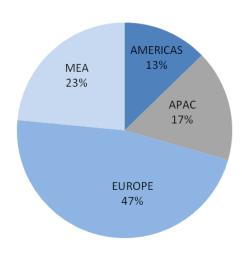
Geographical breakdown of licence revenue

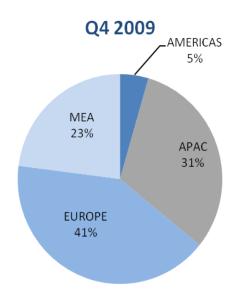


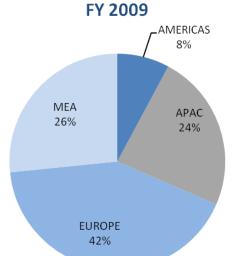




FY 2010

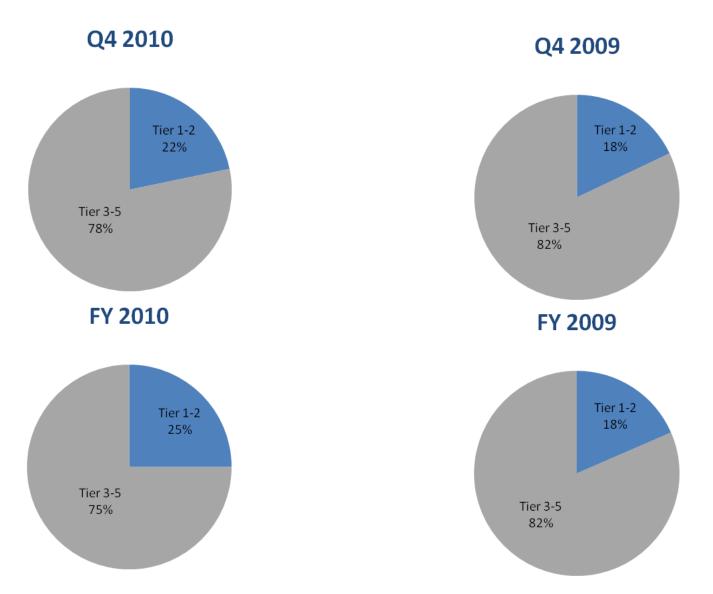






Breakdown of number of deals by customer tier





Proportion of Tier 1-2 customers has returned to pre-crisis levels – last seen in 2007

Calculating like-for-like revenue



Base for 2011 L-f-L licence calculation

| USDm | | | LfL growth outlook | Implied outlook |
|-----------------|-------|-------|--------------------|-----------------|
| Licence Revenue | 160.1 | 171.2 | 15-20% | 197-205 |

^{*} Includes 9.5 months of Odyssey revenues, i.e. for the period not owned

2010 Average FX rates for base of constant currency calculation

| Currency | 2010 Average Rate |
|----------|-------------------|
| CHF/USD | 1.0598 |
| EUR/USD | 0.7476 |
| GBP/USD | 0.6446 |



<u>Diluted share count – 5 year evolution*</u>

| | 2007 | 2008 | 2009 | 2010 | 2011 | Average |
|--------------------|------|------|------|------|------|---------|
| Diluted shares (m) | 69.4 | 69.1 | 69.5 | 73.2 | 75.0 | 2% |

We expect the share option plan to lead to 2-3% dilution per annum**, consistent with the last 5 years

^{* 2011} is expected average number of diluted shares for the year, assuming USD/CHF rate of 0.97

^{**}We base this number on Temenos' expectations for development of the share price

Thank You













